

## IT Support – 2<sup>nd</sup> Line

The Steeper Group is a privately-owned business that was formed almost 100 years ago. Since then we have expanded across prosthetics, orthotics and assistive technology – with a focus on creating significant turning points in individuals' lives through exceptional clinical services and award-winning products.

We are a true leader in our market. From humble beginnings, we have grown to become one of the UK's largest suppliers of Orthotic, Prosthetic and Assistive Technology products. Uniquely, we combine age-old craft skills with the latest innovations in manufacturing and materials.

**Steeper's vision is to create life's turning points, together. We aim to do this with innovative prosthetic, orthotic and assistive technology products and services.**

We currently have a vacancy for a motivated team player to join our company as a 2<sup>nd</sup> Line Support working within our IT department in Leeds.

The successful candidate will supply 2<sup>nd</sup> line IT support in both software and hardware along with 1<sup>st</sup> line support to users.

### **Duties/ Responsibilities:**

In addition, you will:

- Support all users on at least a 1<sup>st</sup> and 2<sup>nd</sup> line support skill level.
- Manage your own tickets and call ques while working in a team
- Take lead on certain company infrastructure systems (such as back-ups, VM, email etc)
- Keep up to date with new technology

This role includes occasional travel throughout the UK.

If you feel you have the necessary attributes to be considered for the above position, to apply, please complete an application form or submit your CV.

Application forms can be obtained by emailing the HR team on (hr@steepergroup.com). Alternatively visit [www.rslsteeper.com/careers](http://www.rslsteeper.com/careers) and download an application form from the website.

**Strictly no agencies**

**The closing date for applications is Friday 29<sup>th</sup> December 2017**



Steeper is committed to valuing diversity and treating everyone who works for or wishes to work for us fairly. We will treat everyone with the same attention, courtesy and respect, regardless of age, impairment, ethnic origin, nationality, religion or belief, social class, sex, sexual orientation, gender reassignment, marital or civil partnership status, responsibility for dependents, pregnancy and maternity or trade union activity. Steeper is committed to act positively towards disabled people and we actively welcome applications from disabled people.